

SUBSCRIPTION AGREEMENT

God Help Me (GHM) — SaaS Automated Trading Strategy Software for Cryptocurrency Futures

Version: 3.0 **Effective date:** July 1, 2026

1. PARTIES

SUBSCRIBER / USER: natural person or legal entity that contracts the God Help Me service through the Telegram bot and makes payment via Mercado Pago.

PROVIDER / OPERATOR: responsible for the operation of God Help Me. Contact: suporte@ghm.trading.

2. SUBJECT MATTER

This agreement governs the provision of the **automated trading strategy** service for cryptocurrency futures, executed through software (SaaS), on the user's own account, on the exchange chosen by the user from among those supported (Binance, Bybit, Bitget, Gate.io, OKX).

The service includes:

- Access to one or more pre-configured automated strategies, as per the contracted plan.
- Provisioning of a dedicated bot instance.
- Telegram notifications regarding operations, alerts, and status.
- Monitoring dashboard, when applicable.

The service **does not include**:

- Investment advisory or securities brokerage.
 - Third-party asset management.
 - Guarantee of profit, returns, or capital preservation.
 - Personalized investment recommendations.
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3. PLANS AND PAYMENT

3.1 Available plans

Plan	Monthly fee (BRL)
PivotBot	R\$ 99.00 (ninety-nine Brazilian Reais)
LateralBot	R\$ 140.00 (one hundred and forty Brazilian Reais)
NowBot	R\$ 199.00 (one hundred and ninety-nine Brazilian Reais)

The above values are per plan/bot, charged monthly in Brazilian Reais (BRL). GHM may create new plans or adjust prices with 15 (fifteen) days' prior notice to active subscribers.

3.2 Payment method

1. Payment is processed by **Mercado Pago** and may be made via **PIX** or **credit card**.
 2. GHM **does not store** credit card or bank account data. This data is handled exclusively by Mercado Pago.
 3. The subscription is automatically renewed every 30 (thirty) day cycle when contracted in this modality.
 4. Non-payment results in immediate suspension of the service.
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4. TERM AND VALIDITY

1. The subscription is valid for **30 (thirty) days** from payment confirmation.
 2. Non-renewal (by cancellation or non-payment) results in automatic termination of access to the service.
 3. The operator may suspend access in case of contractual breach, suspected fraud, or irregular use.
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5. CREDENTIALS AND EXECUTION

1. The user provides their API credentials from the chosen exchange so the bot can execute automated orders.
 2. The user declares they are the account holder at the exchange or have legitimate authorization to operate it.
 3. Orders are executed automatically by the software, without human intervention by the operator for each individual operation.
 4. The operator recommends that the user enable **IP restriction** and **two-factor authentication (2FA)** on the exchange for enhanced security.
 5. The operator **does not make withdrawals**, transfers, or capital movements outside the user's account.
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6. RISKS AND RESPONSIBILITIES

1. The user acknowledges that trading cryptocurrency futures with leverage is **highly risky** and may result in **total loss of capital**.
2. The user assumes **full responsibility** for the financial results of their operations.
3. The operator is not liable for financial losses, lost profits, execution failures, slippage, liquidations, or adverse market behaviour.

4. Strategies are automated and may incur errors, delays, or decisions that generate losses.
 5. **Backtests, simulations, and demonstrations do not constitute a guarantee of future results.**
 6. Past results presented in any material (including marketing) are purely illustrative.
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7. CONFIDENTIALITY AND DATA

1. The operator treats the user's credentials with confidentiality and security, in accordance with the Privacy Policy.
 2. The operator **does not move the user's capital** to third-party accounts nor makes withdrawals.
 3. The operator does not share the user's personal data with third parties, except when necessary for service execution (Mercado Pago, Telegram, exchange) or by legal obligation.
 4. For complete details on data processing, refer to the Privacy documents (LGPD and/or GDPR).
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8. CANCELLATION AND WITHDRAWAL

8.1 Cancellation

1. The user may cancel automatic renewal at any time through the Telegram bot or support.
2. Cancellation does not generate a refund of the period already paid, except in cases provided by law.
3. After cancellation, the bot remains active until the end of the paid cycle.

8.2 Right of withdrawal (Brazilian CDC)

Under Article 49 of the Brazilian Consumer Defence Code, the user may exercise the right of withdrawal within **7 (seven) calendar days** of contracting, with full refund, provided they have **not configured the System to operate in live mode** or materially used the service.

8.3 Right of withdrawal (EU/EEA)

For users residing in the European Union or European Economic Area, the withdrawal period is **14 (fourteen) days**, in accordance with applicable European legislation (Directive 2011/83/EU). The same condition applies: the right may be lost if the service is materially used before the end of the withdrawal period.

9. GENERAL PROVISIONS

1. This Subscription Agreement is governed by the **laws of the Federative Republic of Brazil**.
2. The courts of the **District of São Paulo/SP, Brazil** shall have jurisdiction to resolve any disputes, without prejudice to the consumer's right to opt for the courts of their domicile.
3. The user declares they have read and accepted the Terms of Use, Risk Warning, and Privacy Policy.
4. The nullity of any clause does not invalidate the remaining provisions.
5. These terms are complementary to the other legal documents of GHM.
6. For EU/EEA users, mandatory consumer protection laws of the country of residence apply in addition to Brazilian law. The GDPR applies for data protection matters.

10. CONTACT

Support: suporte@ghm.trading **Privacy:** privacidade@ghm.trading

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