

TERMS OF USE

God Help Me (GHM) — SaaS Automated Trading Strategy Software for Cryptocurrency Futures

Version: 3.0 **Effective date:** July 1, 2026

1. ACCEPTANCE OF TERMS

By accessing, configuring, or using God Help Me (“GHM”, “System”, “Service”), you agree in full to these Terms of Use, the Privacy Policy, the Risk Warning, the Subscription Agreement, and the License Agreement. If you do not agree with any provision, you must not use the System.

These documents form an integral part of the usage agreement. Acceptance occurs electronically through interaction with the Telegram bot (command /accept or equivalent) or on the service landing page.

2. WHAT GHM IS

GHM is a **SaaS (Software as a Service) automated trading strategy software** for cryptocurrency futures, accessed via Telegram bot. The System operates on the user’s own account, on the exchange chosen by the user from among those supported, using API credentials provided by the user.

Supported exchanges: Binance, Bybit, Bitget, Gate.io, OKX (and others that may be integrated).

GHM **is not** investment advisory, securities brokerage, third-party asset management, a broker, an investment fund, or a financial institution.

GHM **does not promise, guarantee, or assure** profits, returns, or financial gain of any kind. Backtests, simulations, and demonstrations do not constitute a guarantee of future results.

3. ELIGIBILITY

The use of GHM is permitted exclusively to:

- Natural persons **aged 18 (eighteen) or older** with full legal capacity.
- Legal entities duly incorporated, represented by a person with authority to contract.

Use of the System by minors or by persons who do not have the capacity to understand the risks involved in trading cryptocurrency futures with leverage is prohibited.

4. NATURE OF SERVICE

4.1 SaaS Model (via Telegram)

The user subscribes to a monthly plan, chooses a strategy (bot), and provides their API credentials from the chosen exchange. GHM provisions a dedicated instance to execute the contracted strategy on the user's account.

Available bots/plans include: - **PivotBot** — BRL 99.00/month (approximately USD equivalent at current exchange rate) - **NowBot** — BRL 199.00/month - **LateralBot** — BRL 140.00/month

The list of bots, prices, and strategies may be updated by GHM at any time, with prior notice to active subscribers.

4.2 Self-hosting

When available, the user may run GHM on their own infrastructure. In this case, the GHM operator has no access to the user's data, API keys, or operations, and is not responsible for the execution environment.

5. USER OBLIGATIONS

By using GHM, the user agrees to:

1. Provide truthful information when requested.
2. Keep their API credentials, passwords, tokens, and access keys in absolute secrecy.
3. Correctly configure risk limits, leverage, and capital before operating in live mode.
4. Use the System only with capital they can afford to lose entirely.
5. Comply with Brazilian legislation, the rules of the exchange used, and the terms of use of integrated third parties.
6. Not use the System for illegal activities, fraud, money laundering, tax evasion, or market manipulation.
7. Promptly notify support (suporte@ghm.trading) in case of suspected unauthorized access or security incident.
8. Not attempt to circumvent, modify, or bypass the System's security mechanisms.
9. Not resell, sublicense, or share their subscription with third parties without express authorization.
10. Respect the usage limits of the contracted plan.

6. OPERATOR OBLIGATIONS

The GHM operator commits to:

1. Maintain the System available as per the contracted plan, except for technical interruptions, scheduled maintenance, or force majeure.

2. Protect the user's personal data and credentials in accordance with the applicable Privacy Policy (LGPD and/or GDPR).
 3. Execute contracted strategies in an automated manner, within configured parameters.
 4. Inform users of relevant changes to the Terms, Privacy Policy, or service with a minimum of 15 (fifteen) days' advance notice.
 5. Not use the user's API credentials for any purpose beyond the contracted automated execution.
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7. LIMITATION OF LIABILITY

The user acknowledges and accepts that:

1. Trading cryptocurrency futures with leverage is of **high risk** and may result in total loss of capital.
 2. GHM does not provide advisory, personalized recommendations, or guarantee of results.
 3. AI-generated analyses may contain errors, inaccuracies, or hallucinations.
 4. The operator is **not liable** for failures of third-party APIs (supported exchanges, Telegram, Mercado Pago, LLM providers), internet unavailability, hardware failures, bugs, or force majeure events.
 5. The operator is **not liable** for financial losses arising from user decisions, market fluctuations, automated execution, slippage, liquidations, or any other market event.
 6. The user is **solely responsible** for their financial decisions and for the adequate configuration of the System.
 7. The operator's maximum liability, under any circumstance, is limited to the total amount paid by the user in the last 3 (three) months of subscription.
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8. MARKETING, PAID ADVERTISING, AND PROMOTIONS

1. GHM runs advertising campaigns on platforms such as Meta Ads (Facebook/Instagram), Google Ads, and other social networks.
 2. All content displayed in paid campaigns is of an **exclusively commercial nature** and does not constitute investment recommendation, advice, or guidance.
 3. Results, charts, or demonstrations presented in advertisements are **purely illustrative**, refer to specific past periods, and **do not guarantee future results**.
 4. No promotional material from GHM constitutes a promise or guarantee of financial gain.
 5. The fact that the user arrived at GHM through an advertisement does not alter the nature of the service, its risks, or the liability limitations set forth in these Terms.
 6. GHM's advertising campaigns seek compliance with applicable advertising regulations including CONAR, PROCON, FTC guidelines, and platform policies.
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9. INTELLECTUAL PROPERTY

The name, brand, logo, proprietary source code, strategies, documentation, and other intellectual assets of GHM are the property of the operator or its licensors.

GHM uses open-source components whose specific license terms must be respected (see docs/licenca-de-uso.md).

The user is prohibited from copying, reproducing, decompiling, or creating derivative works of the System without express authorization, except within the limits of applicable open-source licenses.

10. PAYMENTS, RENEWAL, AND CANCELLATION

1. The SaaS service is charged via monthly subscription, processed by **Mercado Pago**.
 2. Payment may be made via **PIX** or **credit card**.
 3. The subscription is automatically renewed each period when contracted in this modality.
 4. The user may cancel renewal at any time through the Telegram bot or support.
 5. Cancellation does not generate a proportional refund of the period already paid, except in cases provided by law.
 6. In case of breach of these Terms, the operator may suspend or cancel access without right to refund.
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11. RIGHT OF WITHDRAWAL

Under Brazilian Consumer Defence Code (CDC), the user has up to **7 (seven) calendar days** from contracting to exercise the right of withdrawal, with full refund, provided they have not configured the System to operate in live mode or materially used the service.

For users in the European Union/EEA, the withdrawal period is **14 (fourteen) days**, as provided in the GDPR Terms document.

12. DISPUTE RESOLUTION

Disputes shall preferably be resolved through amicable negotiation. If not resolved within 30 (thirty) days, the courts of the **District of São Paulo/SP, Brazil** shall have exclusive jurisdiction, except for EU consumers who may opt for the courts of their country of residence for consumer matters.

Governing law: Laws of the Federative Republic of Brazil. For EU/EEA users, mandatory consumer protection laws of the country of residence also apply.

13. GENERAL PROVISIONS

1. The nullity or invalidity of any clause shall not affect the remaining provisions of these Terms.
 2. The operator may amend these Terms at any time, with 15 (fifteen) days' prior notice.
 3. Continued use after amendments implies acceptance of the new conditions.
 4. Tolerance by one party regarding the other's non-compliance with an obligation does not imply waiver, novation, or alteration of the agreement.
 5. These Terms, together with the other legal documents of GHM, constitute the entire agreement between the parties.
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14. CONTACT

Support: suporte@ghm.trading **Privacy:** privacidade@ghm.trading

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